

Fairfield RSL Privacy Policy

The City of Fairfield RSL Memorial Club Ltd is subject to the provisions of the Privacy Act 1988. The Act contains 13 National Privacy Principles that set standards for the handling of personal information. The Club has a commitment to privacy and the safeguarding of member, visitor and staff personal information.

Any personal information provided by you to the Club (such as your name, facial recognition profile, address, date of birth, contact details and COVID-19 vaccination status), including information collected as a result of a membership card being placed in a gaming machine or other club machine that is linked to a member loyalty system (not ATMs) that may provide a benefit or service to you, will be protected.

Personal information such as your name, facial recognition profile, address, contact details, date of birth, gaming activity, point of sale activity and restaurant/event booking details are collected. Information is recorded to ensure compliance with relevant legislation such as the Anti Money Laundering/Counter Terrorism Financing Act and the Registered Club Act. Information is also recorded to assist in the delivery of services from Fairfield RSL. Information is obtained through processes such as (but not limited to) membership application forms, sign in systems and whenever membership cards are used throughout the venue (does not include ATM's). Information collected is stored electronically within the relevant secure database.

The Club does not usually disclose your personal information to any other organisation or person unless there is a legal requirement to do so. The Club may also disclose personal information to relevant authorities if it reasonably believes that there is a threat to an individual's life, health or safety, or public health and safety. If the Club has reason to suspect that unlawful activity has been, is being or may be engaged in, personal information may be used or disclosed as a necessary part of any investigation and reporting to relevant persons or authorities.

The Club may disclose your information to third parties that provide services under contract to the Club. These contracts require the third party to keep your personal information confidential and secure. The Club is not likely to share personal information with overseas recipients.

Your personal information, including personal information about you obtained as a result of you placing your membership card in a gaming or other club machine (not ATMs), may be used by the Club for marketing purposes to improve our service and to provide you with the latest information about those services, any new related services and promotions. If you do not wish to receive information about services and promotions, the Club on request, will remove your name from mailing lists. Currently the use of facial recognition is voluntary. If you wish to remove your facial recognition profile from the system please contact the Duty Manager at the Club's reception.

You have a right to access personal information that the Club may hold about you, including the right of correction of your information. Exceptions may apply to the type of information accessible (i.e. the request for access is frivolous or vexatious, giving access would have an unreasonable impact on the privacy of others or giving access would reveal evaluative information generated within the entity in connection with a commercially sensitive decision making process). The Club will generally not charge a fee for you to access your personal information. Requests to access personal information can be made to a Duty Manager at the Club's Reception.

Complaints with regards to the handling of personal information by the Club can be addressed to the CEO via the contact details below. A response will be provided by the Club within 30 days of the initial complaint being received.

If you require any further information, please contact Club Reception.

CEO
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